

Mahananda Social Welfare Foundation Refund Policy

Introduction

We are committed to transparency and accountability in our financial transactions.

This refund policy explains our process for handling refunds for donations, program fees, and other payments.

Scope

This policy applies to all donations, program fees, and other payments made to the Foundation.

This policy does not apply to grants, sponsorships, or partnerships.

Refund Criteria

Donations:

- + Refunds will be considered for donations made in error or where the donor has changed their mind within 15 days of the donation.

- + Refunds will not be considered for donations made in support of a specific program or project that has already been implemented.

Program Fees:

- + Refunds will be considered for program fees paid in advance if the program is cancelled or postponed by the Foundation.
- + Refunds will not be considered for program fees paid for services already rendered.

Other Payments:

- + Refunds will be considered on a case-by-case basis for other payments made to the Foundation.

Refund Process

Requests for refunds must be made in writing to mahananda.ngo@gmail.com

Refund requests will be reviewed and processed within 30 days.

Refunds will be made in the original form of payment.

Important Contents

- **The foundation has some profit basis/buisness programs like Foodsraja,Helpbank,Maazarojgar,Maazapartner matrimony etc. They Have refund policy of 7 – 15 days and when coustomer has prepaid order of any type of product/goods.**
- **Mahananda Social Welfare Foundation is a non-profit organization in which some income and women employment programs will be run, which will provide employment opportunities and additional funds will**

also come from the organization which will help to use for social welfare activities foodsraja.com, maazapartner.com, Maazarojagar.com Through these three websites, work will be done for the purposes of employment and income generation, in which goods and services will be provided to the customers, and through these three websites and mobile applications, the facility of order cancellation and refund has been provided for the customers mahanandafoundation.org and helpbank.in Through these two websites and mobile applications, funds are raised in the form of donations which are used to help and empower the needy people to solve the problems of the society. [helpbank](http://helpbank.in) and Mahananda foundation. Donations or subscriptions to these websites will be based on a non-refundable policy, donors will donate or subscribe to Mahananda Foundation and [helpbank](http://helpbank.in), which will be used for the benefit of society and empowerment of sections of society .

- Refund Request Deadline: refund requests must be made within 6 months of the donation or payment.
- Refund Amount: refunds will be made in full, minus any processing fees.
- Refund Method: refunds will be made in the original form of payment.
- Appeals Process: if a refund request is denied, the donor or payor may appeal the decision in writing to the Foundation's Executive Director.

Changes to this Refund Policy

The Foundation reserves the right to update this policy as necessary.

Changes will be effective upon posting on our website.

Contact Us

If you have questions or concerns about this refund policy, please contact us at mahananda.ngo@gmail.com.

By making a donation or payment to the Foundation, you acknowledge that you have read and understood this refund policy.